

eGov Conference 2024

Smart Governance with GovTech

Enhancing Citizen Experience and Engagement



08th April 2024



Prabhakar TV IIT Kanpur, BHU Varanasi





Software architecture for an enterprise has been addressed extensively and the software engineering community understands the issues and challenges. Typical quality attributes that need to be addressed for enterprise architecture are modifiability, performance, security and usability. When we move to population scale some more attributes crop up. For example, Interoperability, Open Standards, Replaceability, Platform thinking etc.

This talk will start with software architecture, solution architecture, quality attributes and talk about principles of designing for the enterprise and designing for a nation(population scale).







On Building IT Solutions

Not about writing code but about solving User problems

Solution Architecture



Architecture of Software

Quality Attributes, Patterns, Tactics



Population Scale Systems

Strategies/ Quality attributes





SJL

Solution Architecture







- The task is solving problems, not writing code.
- How much of the problem is addressed by the code is the main challenge







In a bank, how does one verify the signature?

The computer system can be used to store the signature and when a verification is needed, retrieved from the database and presented to the user. Alternately, some image matching software can be used to verify the software.



Library Example



- How does make sure that the book being taken out of the library is issued to the user?
 - Make a person check at the gate
 - Put a magnetic strip in the book binding and use a sensor
 - Don't check live with some pilferage





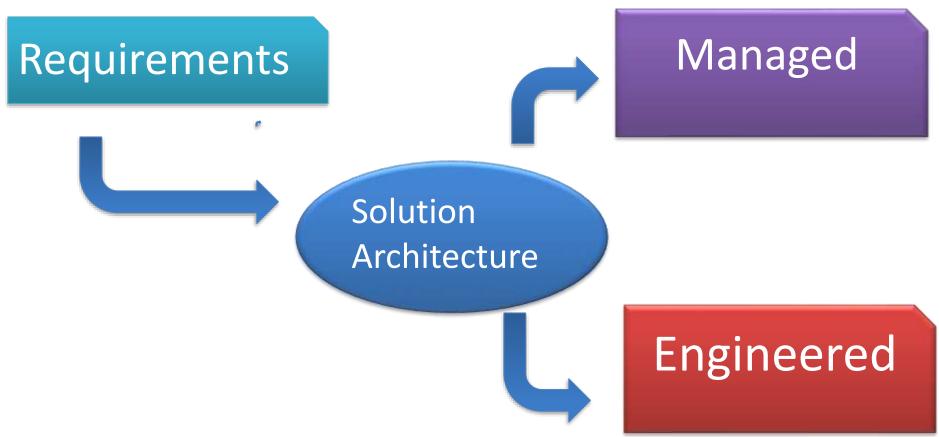


Failover

- A standby computer takes over upon a failure
- A 'hot standby' may double the costs or more
- Does the application need it?









Solution Architecture



- Divides the requirements into what is to be 'engineered' and what is to be 'managed'
- Managed to be done through processes, practices
- Engineered through hardware, software the reason we exist?
- Business goals to functional requirements



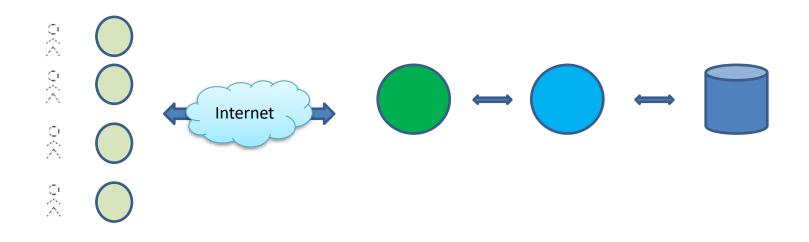


SJL

What is Software Architecture?

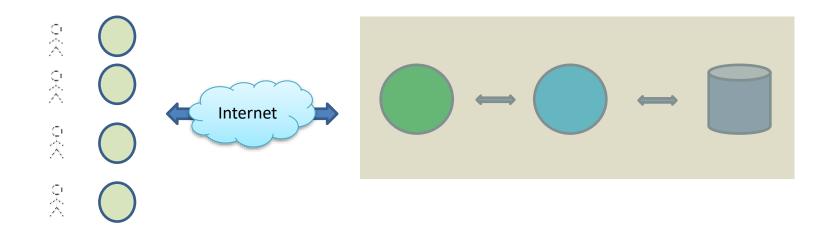






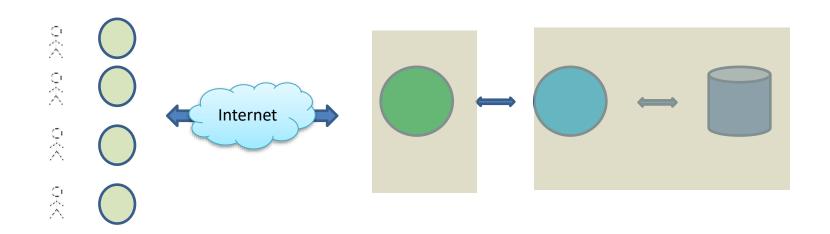






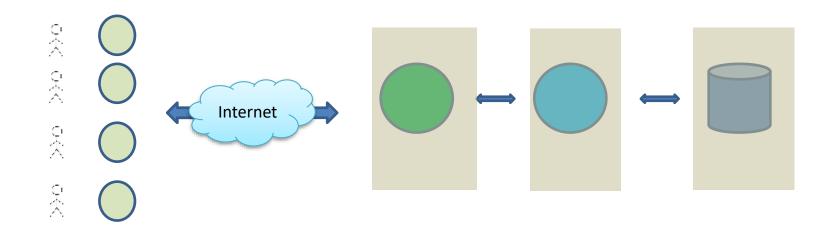
















What is the difference in these deployments?



- No difference to the end user!
- But
 - Response times
 - Scalability
 - Disaster Recovery

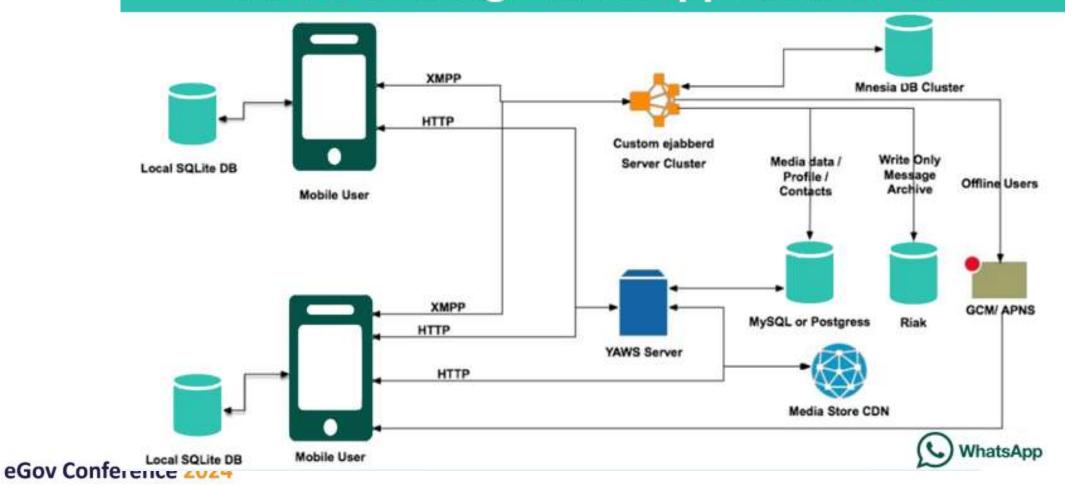
May be different





"Box and line" diagrams

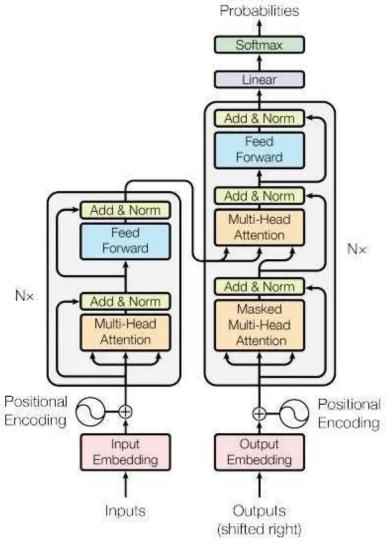
Understanding WhatsApp architecture







Chatgpt Architecture Vaswani 2017

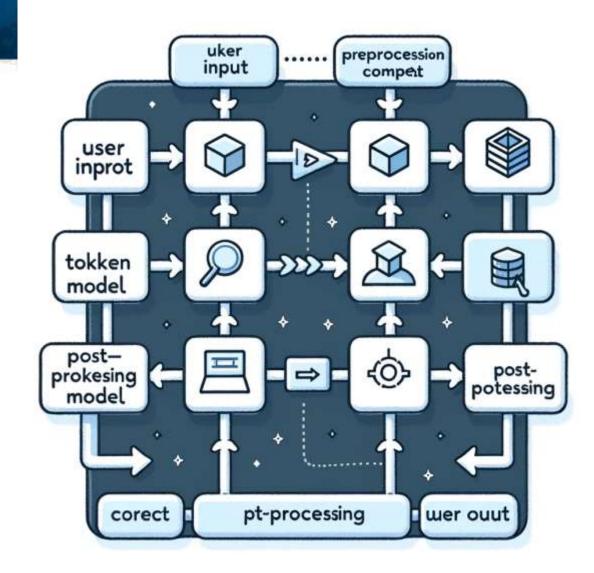


Output





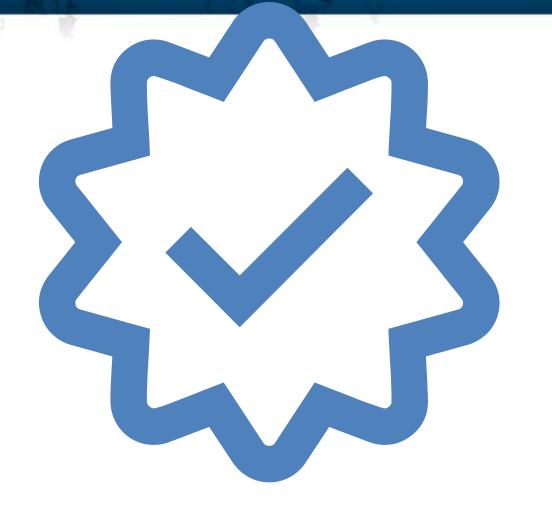
How Chatgpt works by Chatgpt





SJL

Quality Attributes





Requirements can be classified



- We build a system given some requirements
- Three kinds
 - 1. Functional Requirements
 - 2. Quality Attribute Requirements
 - 3. Constraints





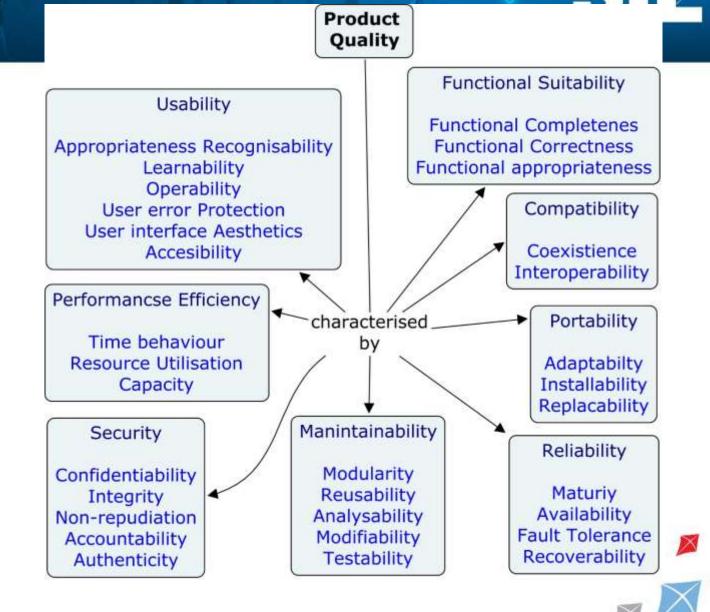
Quality

quality in use model

- relates to the outcome of interaction when a product is used in a particular context of use.
- composed of five characteristics (and subcharacteristics)

product quality model

- relates to static properties of software and dynamic properties of the computer system
- composed of eight characteristics (and subcharacteristics)



How do we achieve these qualities?

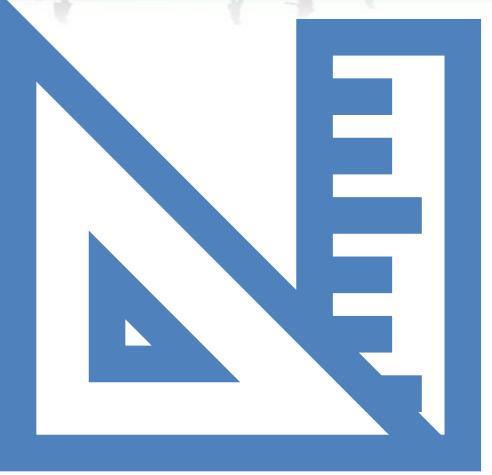


- Addressed during architecture stage
- We follow some principles?
 - Separation of concerns
 - Reduce coupling, increase cohesion
 - Late Binding
 - Abstract
- Captured in the architecture
 - Follows design patterns, tactics





How to architect?









What if we want to build nation scale?

What are the quality attributes? What are the design principles?



Building Applications that a whole country SIL



- **Building Roads**
- Digital counterpart Digital Highways

How do we build these?





First Principle for Population Scale



- Build roads, let others build cars
- Build Digital highways, allow other to innovate
- Digital Public Infrastructure

Internet, GPS





Here are some

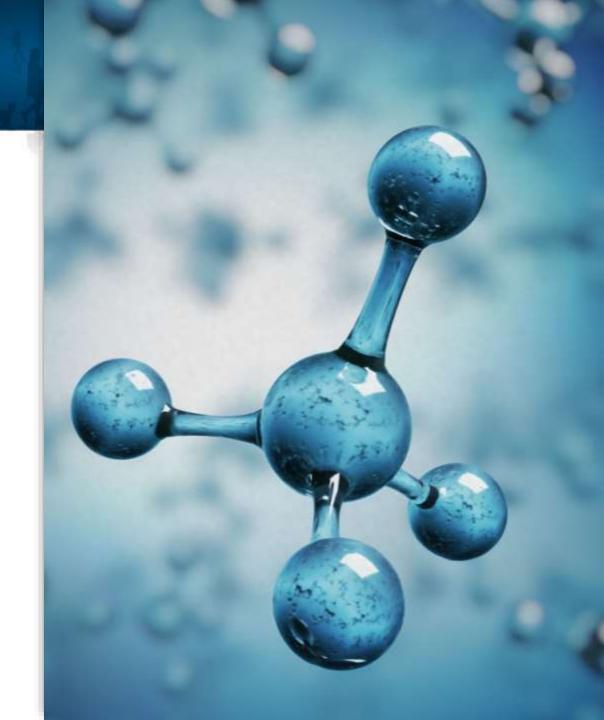
- 1. Enable diversity
- 2. Open standards, open source
- 3. Long life span
- 4. Observability
- 5. Keep it simple
- 6. Resilience and Disaster Recovery
- 7. Scalability and Performance
- 8. Security and Privacy
- 9. Interoperability and Integration
- 10. Regulatory Compliance





What is Aadhar

- GPS where am I
- Aadhar who am I
- Foundational id vs Functional id
- Aadhar is Foundational, Driving license is Functional





India Stack





Data



Payments - UPI



Digital locker - open protocol for distributed credential sharing



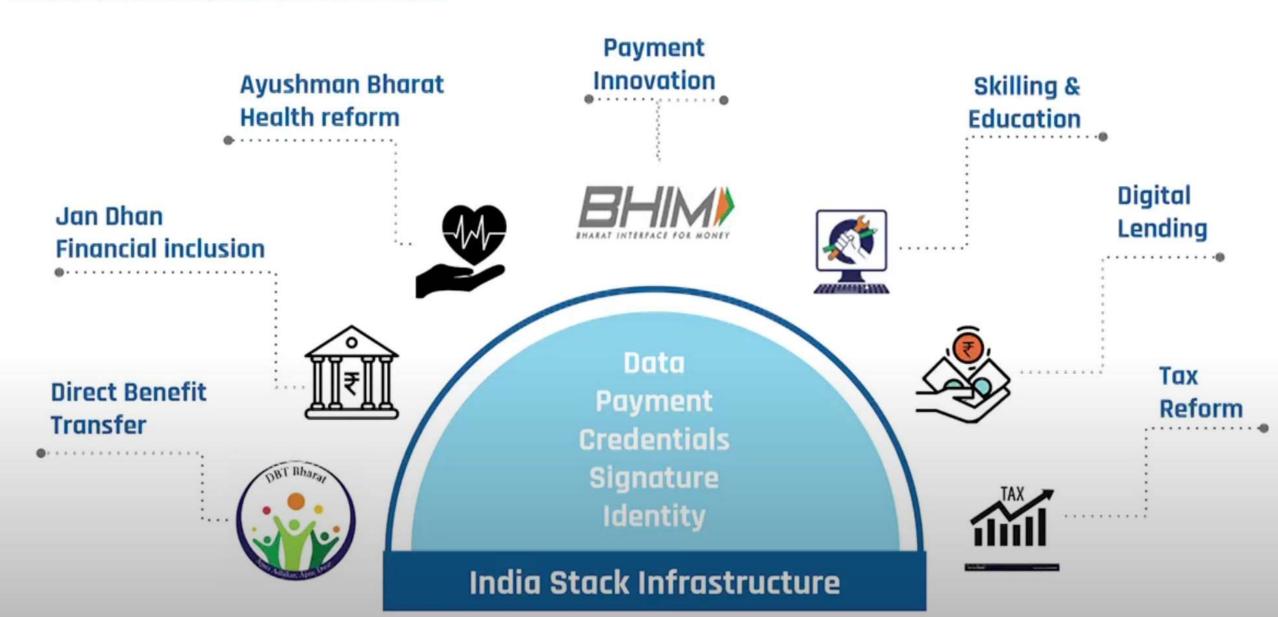
eSign - open protocol for Digital signature



Identity - Fundamental, Minimal Unique, Lifetime, Gives a number and has two APIs. eKYC

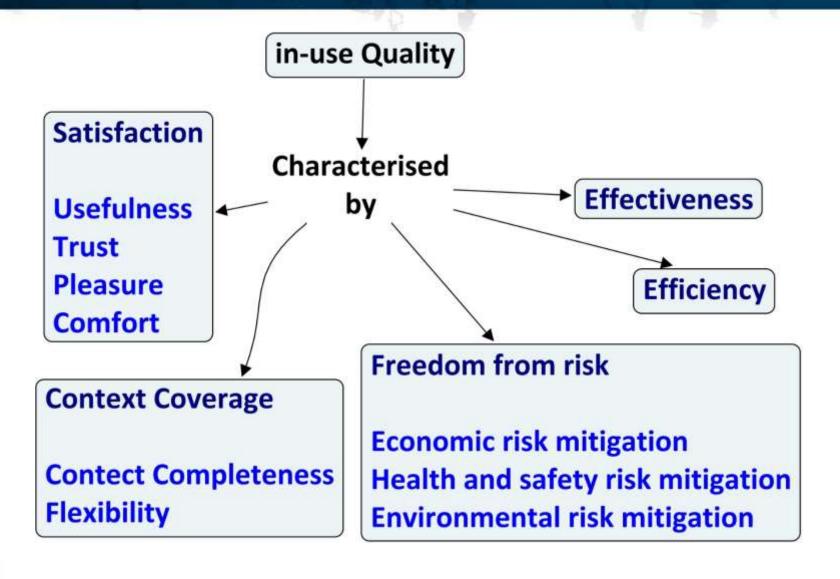


INDIA STACK: shared digital infrastructure for creating innovative and inclusive solutions

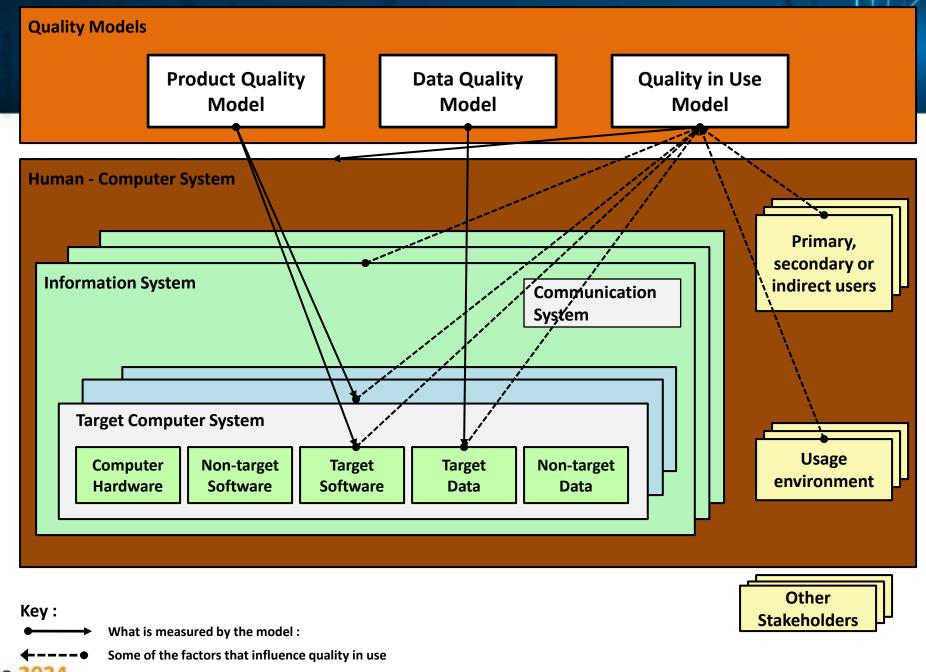


ISO 25010





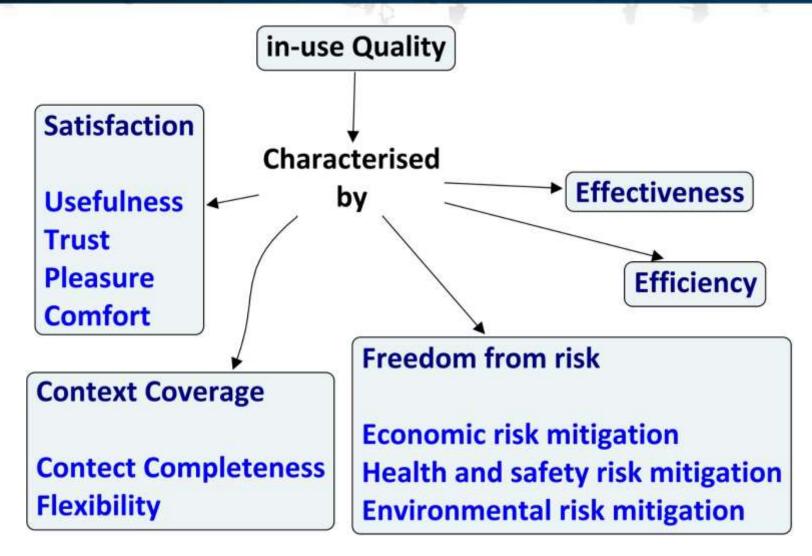






ISO 25010

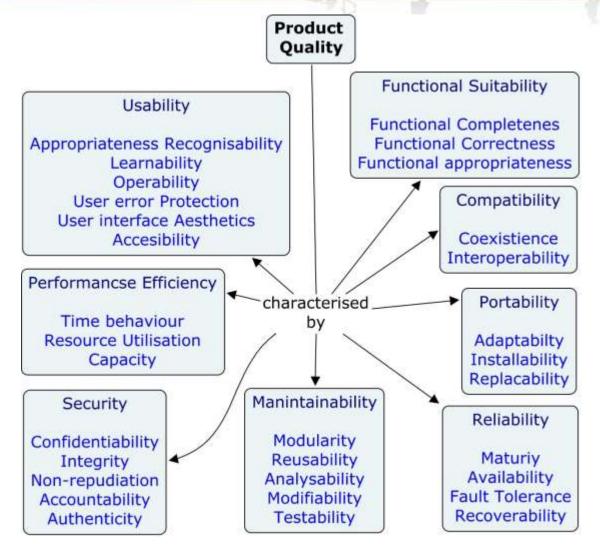






ISO 25010









Thank You

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